

Detailed Rivian Delivery Day Checklist

1. Introduction: Delivery Day Excitement

Congratulations on your Rivian delivery! Let's go through everything you need to inspect and test, from the moment it arrives at your driveway to after it's settled at home.

2. Overview: What the Rivian Employee Will Cover

The Rivian delivery specialist will walk you through the essentials, but there are a few extra things you will want to keep an eye on:

- Paperwork signing
- App setup and phone as key
- Drive modes and performance settings
- Interior features and storage compartments
- Gear Guard setup and security
- Camera views and mirrors
- Walkaround of trunk, bed, gear tunnel, and air compressor

3. Dealership Checklist: What to Inspect

Exterior Inspection:

1. VIN & Paperwork: Verify that the VIN matches your paperwork.
2. Body and Paint: Check for any paint defects, chips, or scratches. Inspect all body panels for panel gap misalignment.
3. Underside: Look for scrapes, damage, or any loose bolts under the vehicle.
4. Tires & Wheels: Confirm tire pressures are even and within normal ranges. Inspect wheels for curb rash.

Functional Tests:

1. Doors and Windows: Test all doors and windows for smooth operation. Inspect weather stripping.
2. Trunk, Gear Tunnel, and Tailgate: Test automatic/manual operations of the trunk and gear tunnel doors.

3. Exterior Lights: Inspect headlights, turn signals, brake lights, and puddle lights.
4. Charge Port: Test the charge port door and ensure the charge indicator light works.
5. Cameras: Test all camera views (front, rear, and side).
6. Rear Seat Touchscreen: Ensure the rear seat touchscreen is fully functional. Test the climate control, media, and any other available features controlled by the rear screen.

4. At Home Checklist: What to Inspect Post-Delivery

Charging System:

1. Home Charger Setup: Test charging with your home charger or a public charger.
2. DC Fast Charging Test: If possible, test DC fast charging at a fast charger.

Software & Updates:

1. Firmware Check: Ensure that the vehicle's software is up-to-date via the Rivian app.
2. Infotainment System: Test maps, GPS, music streaming, and Bluetooth functionality.

Water Intrusion Check:

1. Frunk, Gear Tunnel, Cabin: Check for leaks after washing or rain.

Interior Comfort Features:

1. Climate Control: Test A/C, heat, and ventilated seats. Ensure rear-seat climate controls work.

Gear Guard & Cameras:

1. Gear Guard: Ensure Gear Guard records video when motion is detected.
2. Download Footage: Test downloading Gear Guard footage to a USB-C drive.

5. Fixing Any Issues: Making an Appointment

If you notice anything that is not quite right, here is how to schedule a fix through the Rivian app:

1. Open the Rivian app and navigate to service requests.
2. Submit photos or videos of the issues.
3. Select your preferred service location or opt for mobile service.

6. Summary: Enjoying Your Rivian

With all your checks done, you are ready to enjoy your new Rivian R1T! Be sure to keep an eye on

the app for future software updates and monitor for any potential issues.